



Two-Factor Authentication Setup for Mobile Device

1. Download the Symantec VIP app to your smartphone. Available in the Play Store (Android) and iPhone (App Store)
2. Browse to two-factor.msu.edu and enter your MSU NETID and Password (Ensure that the authenticator is set to MSU Net), Click Sign In.

The screenshot shows the MSU Authentication page. At the top left is the Michigan State University logo and name. A search bar is at the top right. The main heading is "MSU Authentication". Below this is a sign-in form with a lock icon and "SIGN IN" text. The form contains three input fields: "MSU NETID", "PASSWORD", and "AUTHENTICATOR" (set to "MSU Net"). A "SIGN IN" button is below the fields. A "Forgot Password?" link is below the button. At the bottom, there is a green bar with "DO YOU NEED HELP?" and a "Help & Support" link. Red arrows point to the MSU NETID, PASSWORD, and AUTHENTICATOR dropdown menu.



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3. Confirm your identity by selecting a previously setup credential (If you use Symantec Two-Factor Authentication for anything else). Enter your Security Code and select Continue.



Symantec.

VIP SELF SERVICE PORTAL

To Complete Your Sign-in

For your protection, first confirm your identity by entering a security code from your credential that has **already been registered** to your account.

Confirm Your Identity

Enter a security code for this credential

Credential Name and ID: 

Credential Type: **VIP Credential**

Security Code:

[What is a Security Code?](#)



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4. Click “Register” to add a VIP Credential

You have successfully signed in.

Manage Your Credentials

This VIP Self Service Portal enables you to register, test, or reset credentials. You can also remove credentials from your account.

Your Registered Credentials		Register another credential? Register		
Credential Name	Credential ID	Type	State ?	Actions
iPhone-7-Text		SMS (Text Message)	Enabled	
iPhone-7 (Push Enabled)		VIP Credential	Enabled	

Your Registered Devices	Only 20 remembered devices can be registered to your account at any one time. Contact your administrator to remove a currently-remembered device.			
Device Name	Credential ID	Type	State ?	Actions
<i>No devices are currently registered with this account.</i>				

5. Click “Select” under “VIP Credential”

Select Your Credential

Select the type of credential you want to register.

VIP Credential
Use a VIP mobile application or VIP security credential to securely access your organization's services.

SELECT

SMS or Voice
Use a security code from a text message or voice call to securely access your organization's services.

SELECT



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6. Enter Credential Name (Example. VDI). Next, enter your Credential ID (This is the code that is displayed in the VIP app that you downloaded to your smartphone. It is listed as Credential ID in the app.). Next, enter the Security code that is listed below the Credential ID on your smartphone, click “Submit”.

Register Your Credential

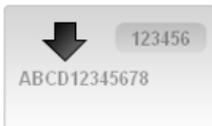
* Required Information

*Credential Type: VIP Credential

→ *Credential Name:
Enter a simple name that is easy to remember.

→ *Credential ID:

Credential ID examples: Close
Your credential contains a unique alphanumeric ID.

 VIP Security Token (Back)	 VIP Security Card (Front)	 VIP Access
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→ *Security Code:

Security Code examples: Close
Your credential provides a dynamic 6-digit code that changes every 30 seconds.

 VIP Security Token (Front)	 VIP Security Card (Front)	 VIP Access
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- You should now see your Registered Credential. The type should be “VIP Credential” and the state should be “Enabled”.

Manage Your Credentials

This VIP Self Service Portal enables you to register, test, or reset credentials. You can also remove credentials from your account.

Your Registered Credentials		Register another credential? Register		
Credential Name	Credential ID	Type	State ?	Actions
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
iPhone-7 (Push Enabled)	VSMT89698438	VIP Credential	Enabled	[REDACTED]

Your Registered Devices		i Only 20 remembered devices can be registered to your account at any one time. Contact your administrator to remove a currently-remembered device.		
Device Name	Credential ID	Type	State ?	Actions
No devices are currently registered with this account.				



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8. Browse to <https://vdi.msu.edu> Enter your MSU NETID, Password and under “TWO-FACTOR SECURITY CODE OR “PUSH”, type push and click sign in. Your smartphone will alert you that authentication is being attempted. Open the VIP app and Accept the request and you will be logged in.